

FIG. 1

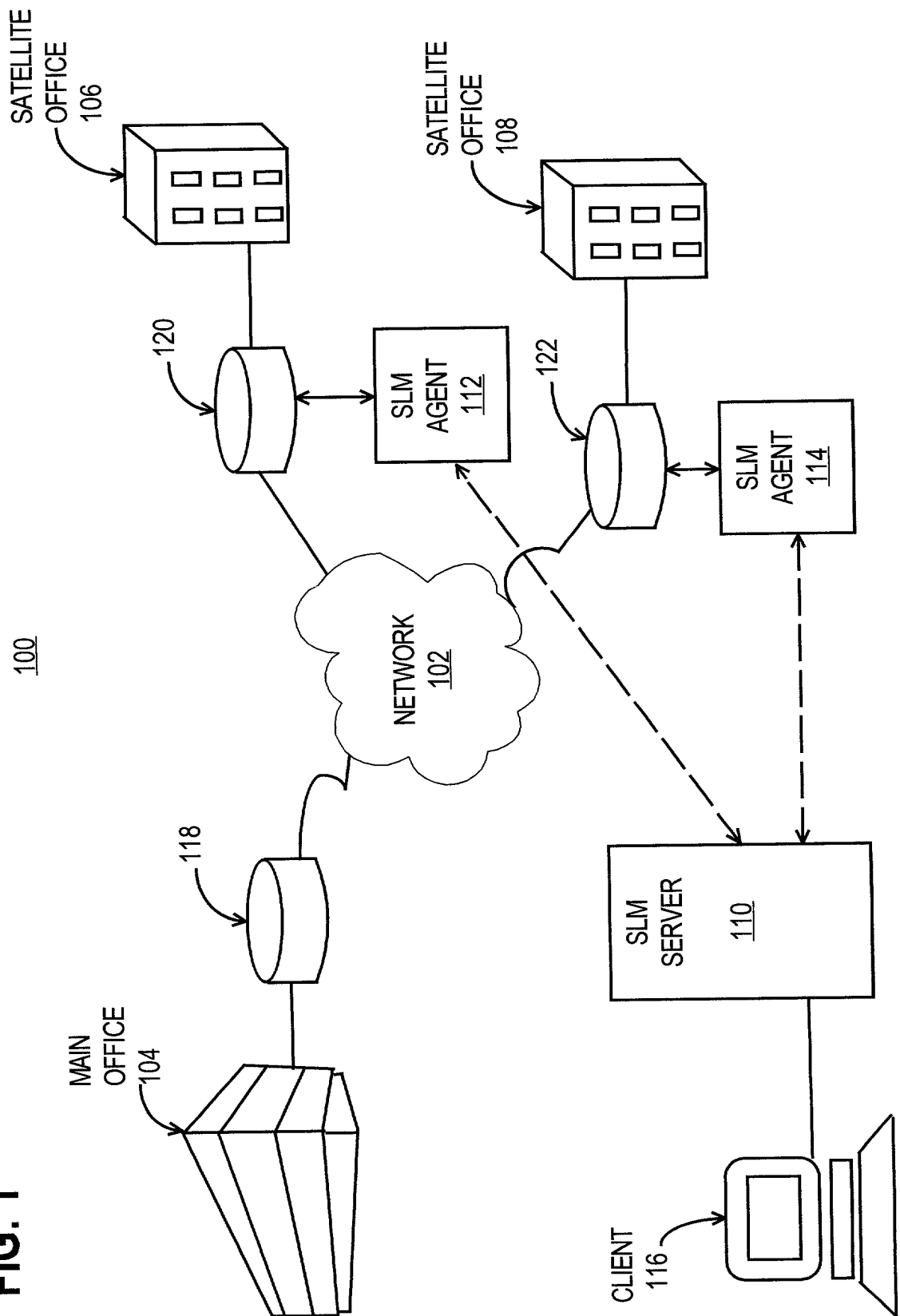


FIG. 2A

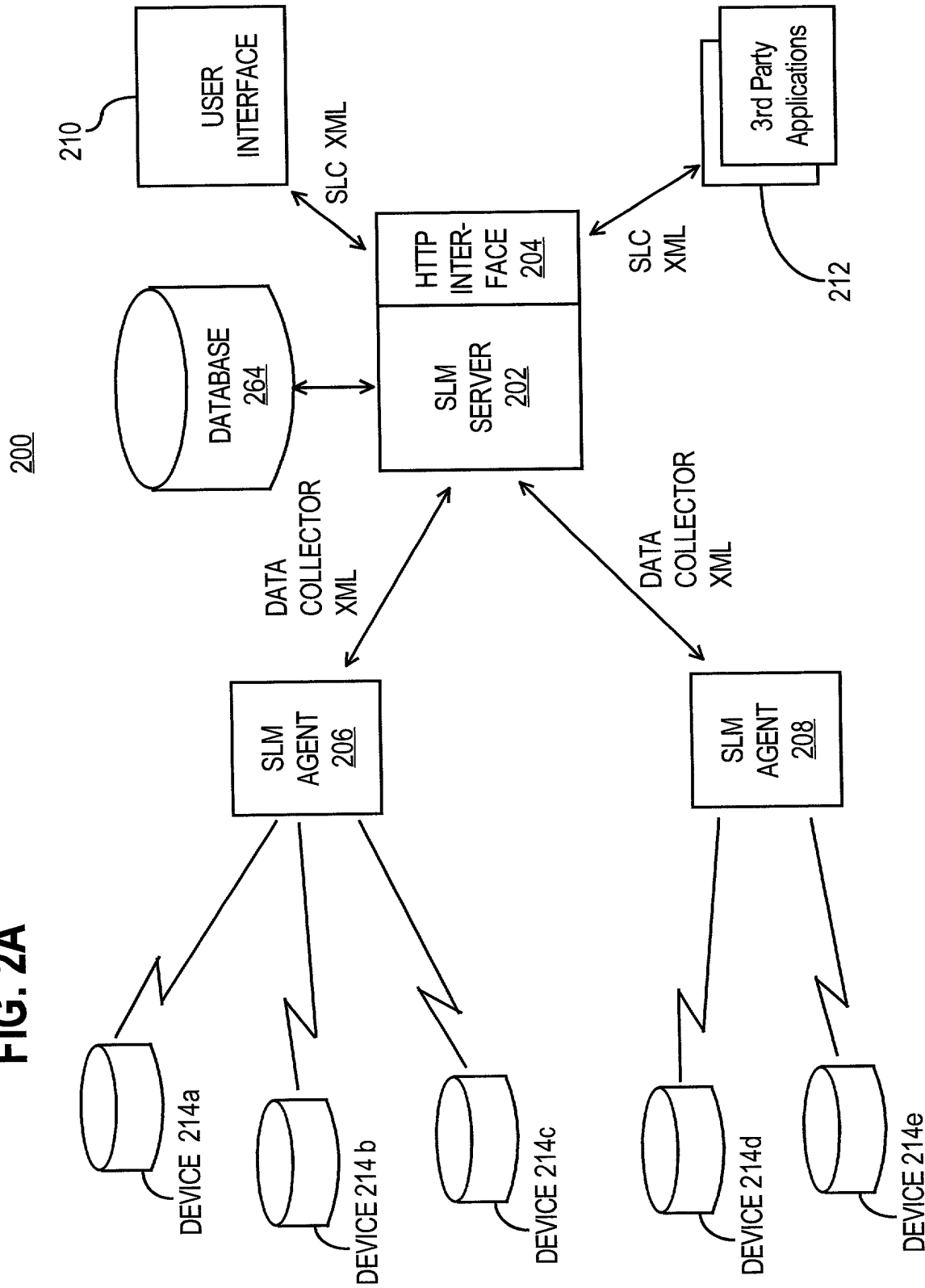
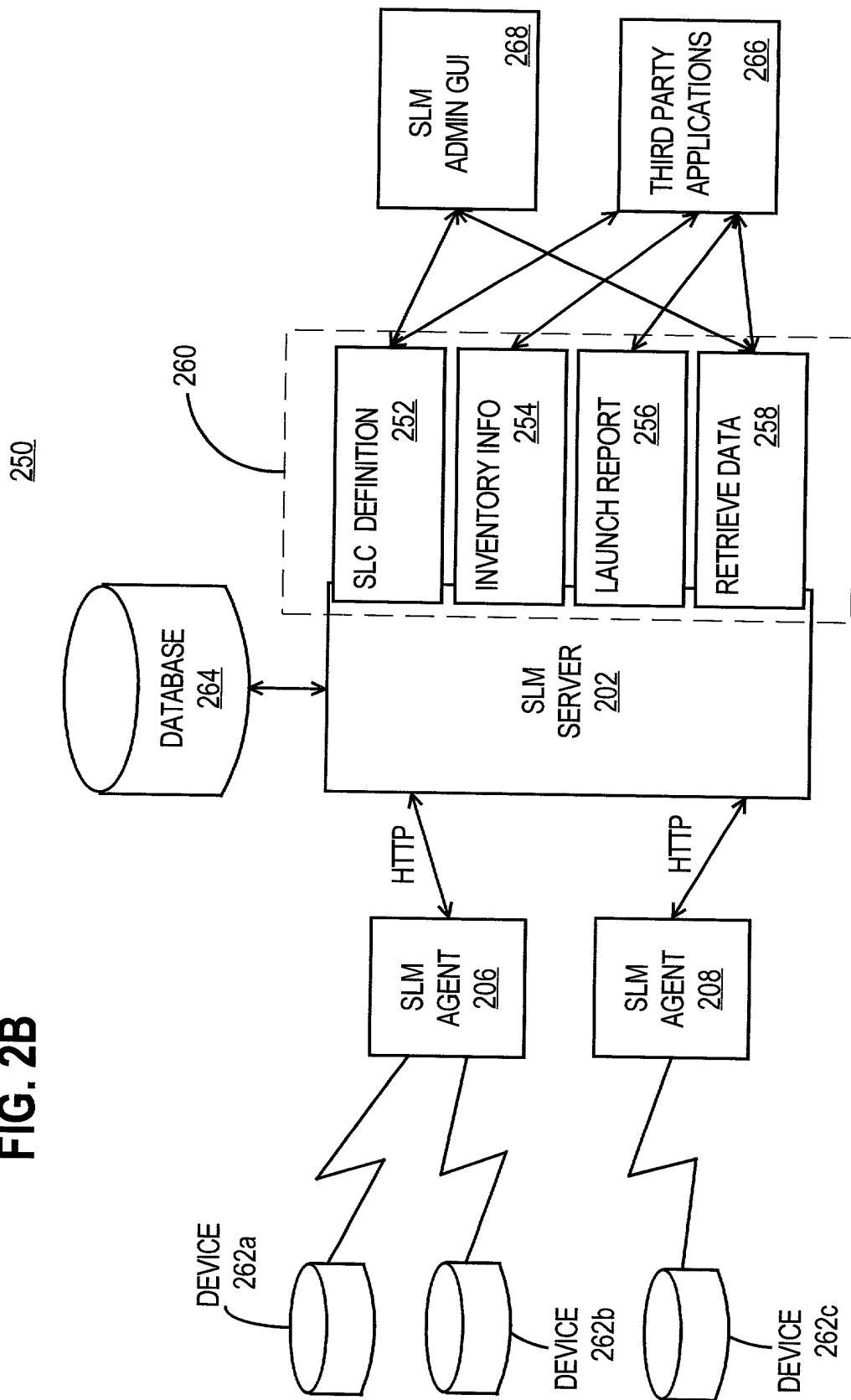


FIG. 2B



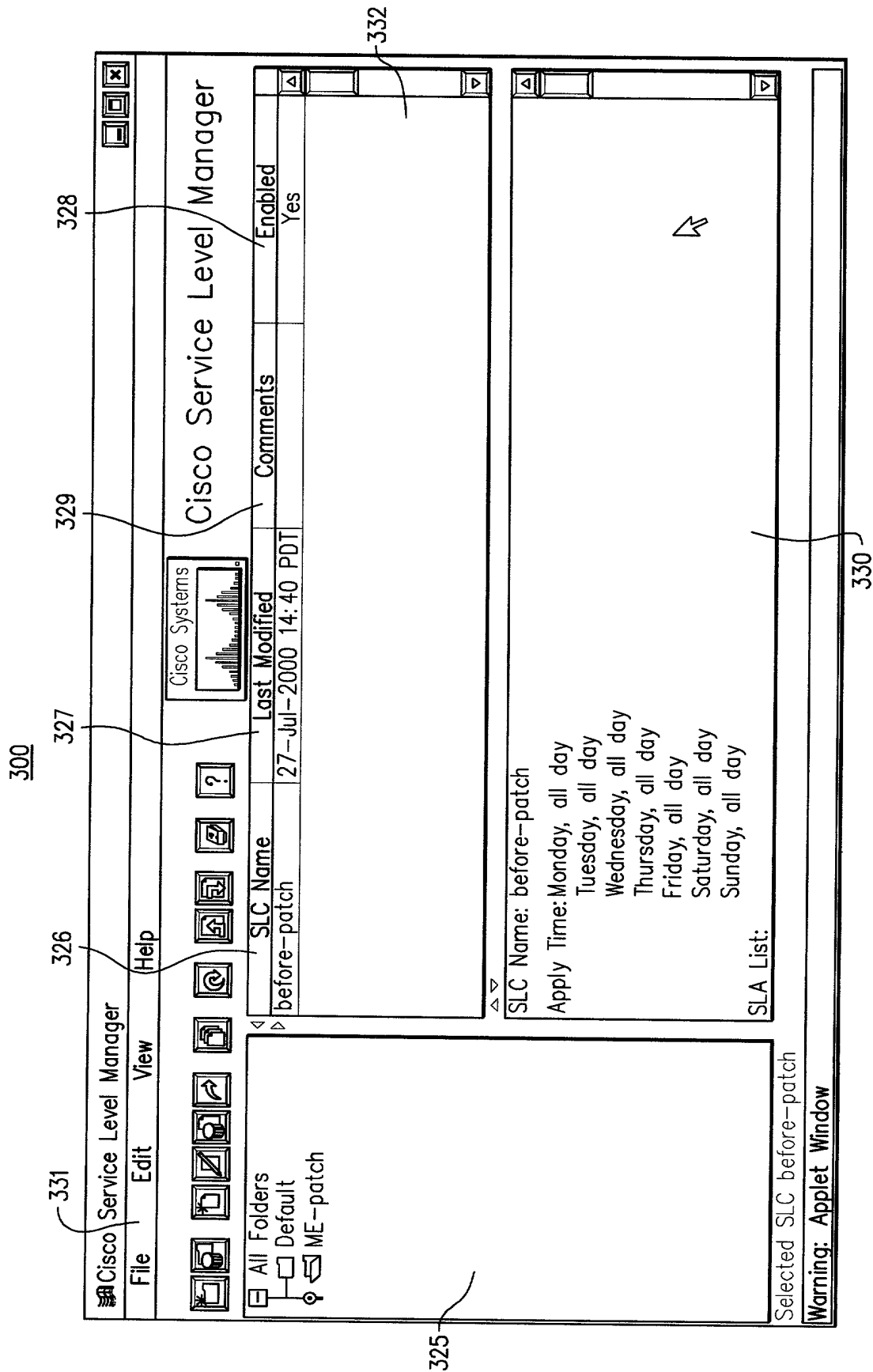


FIG. 3A

302 Define SLC in Folder Default

Define SLC in Folder Default

337 Name: Sample Service Level Contract

338 Enabled ☒

339 Comments: An SLC represents a contract between a provider of service (e.g. an ISP or IT organization) and a service consumer.

342 SLC Applies

From	Mon	Tue	Wed	Thu	Fri	Sat	Sun
To	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾

346 SLA Items in This SLC

345 New Edit Delete

347 SLA Name Type Comments

348 Round trip latency Round trip response-ICMP Tests latency between each branch...

350 Apply

351 OK

352 Cancel

353 Help

SLC edit in progress

FIG. 3B

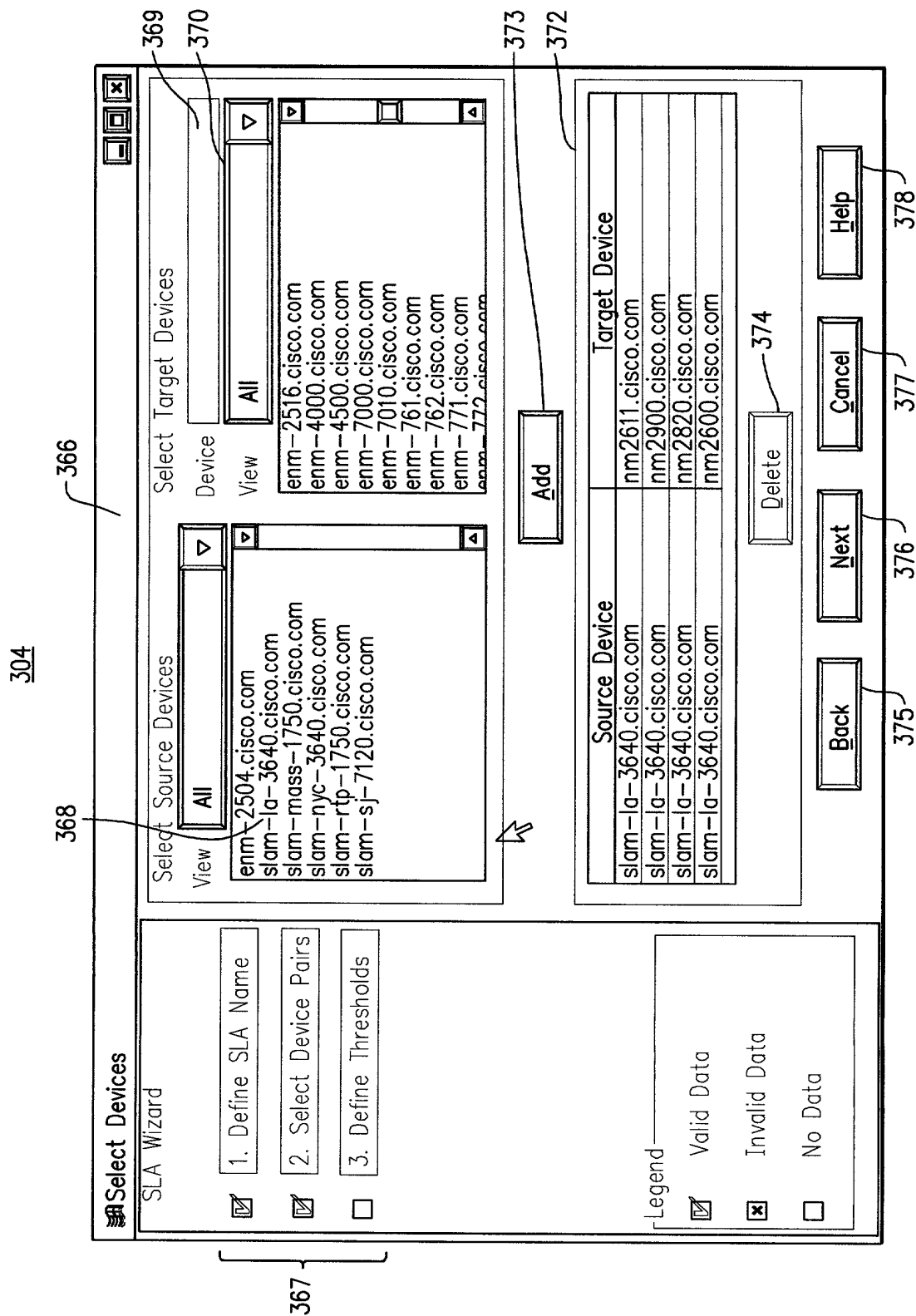


FIG. 3D

305

Define Thresholds – Round-Trip Response & Network Services

SLA Wizard

☒ 1. Define SLA Name

☒ 2. Select Device Pairs

☒ 3. Define Thresholds

Legend

☒ Valid Data

☒ Invalid Data

☐ No Data

Apply Mon all day; Tue all day; Wed all day; Thu all day; Fri all day; Sat all day; Sun all day

Round-Trip Latency

Daily Threshold

Latency shall not exceed

milliseconds average per hour.

Monthly Threshold

Latency shall not exceed

milliseconds average per day.

Availability

Monthly Threshold

Daily average availability shall be at least

percent of a day.

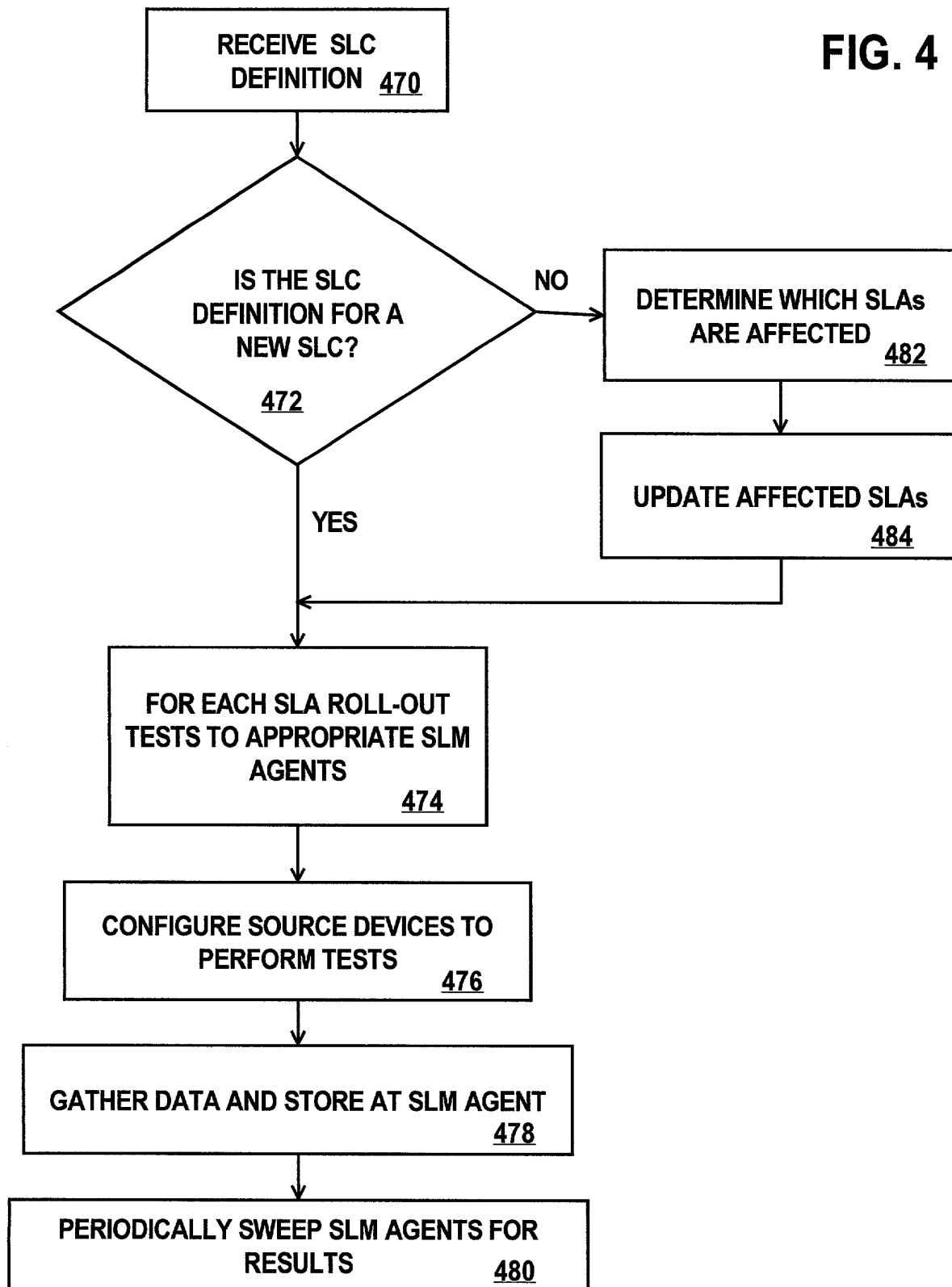
Yearly Threshold

Monthly average availability shall be at least

percent of a month.

FIG. 3E

FIG. 4



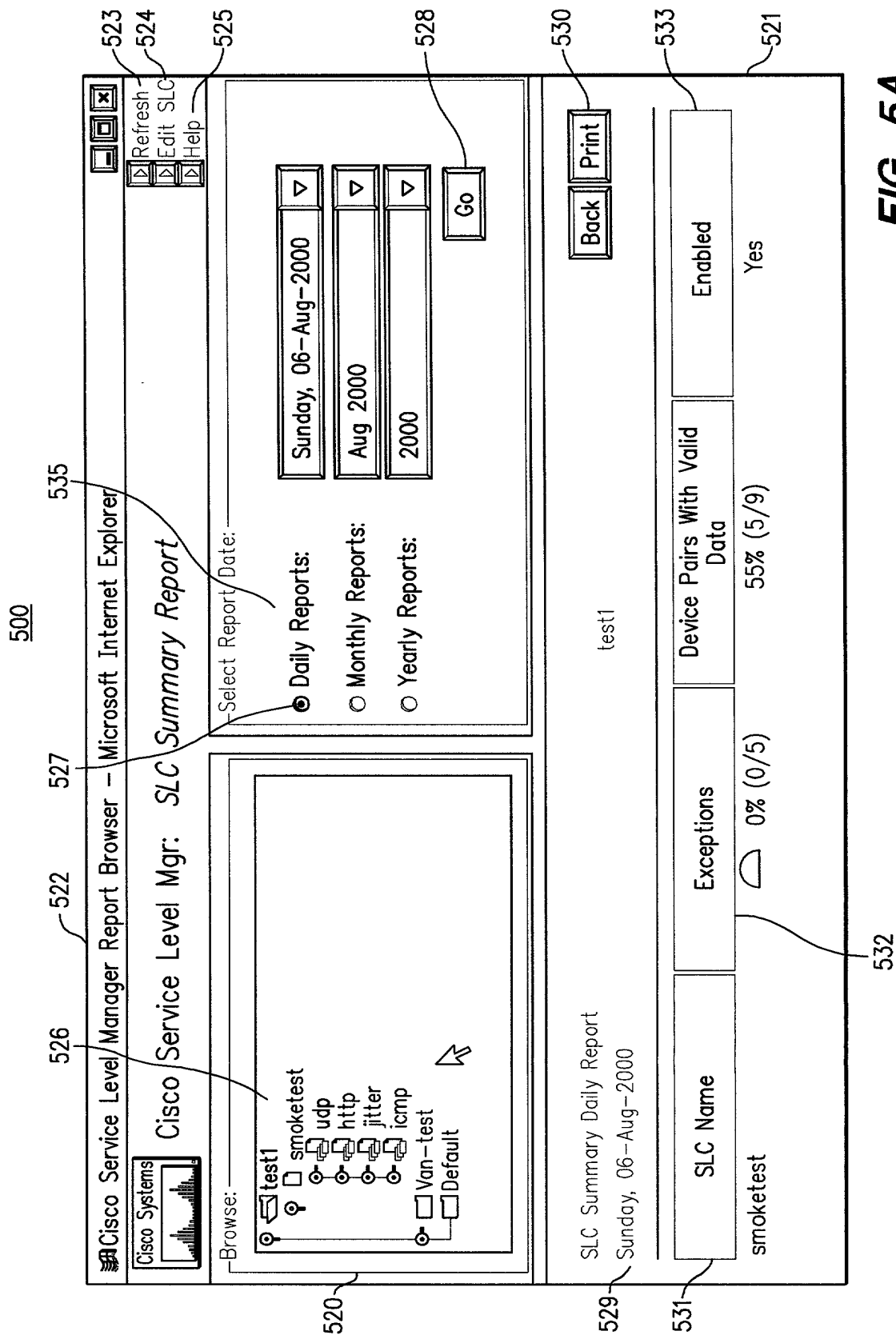


FIG. 5A

501

539

540

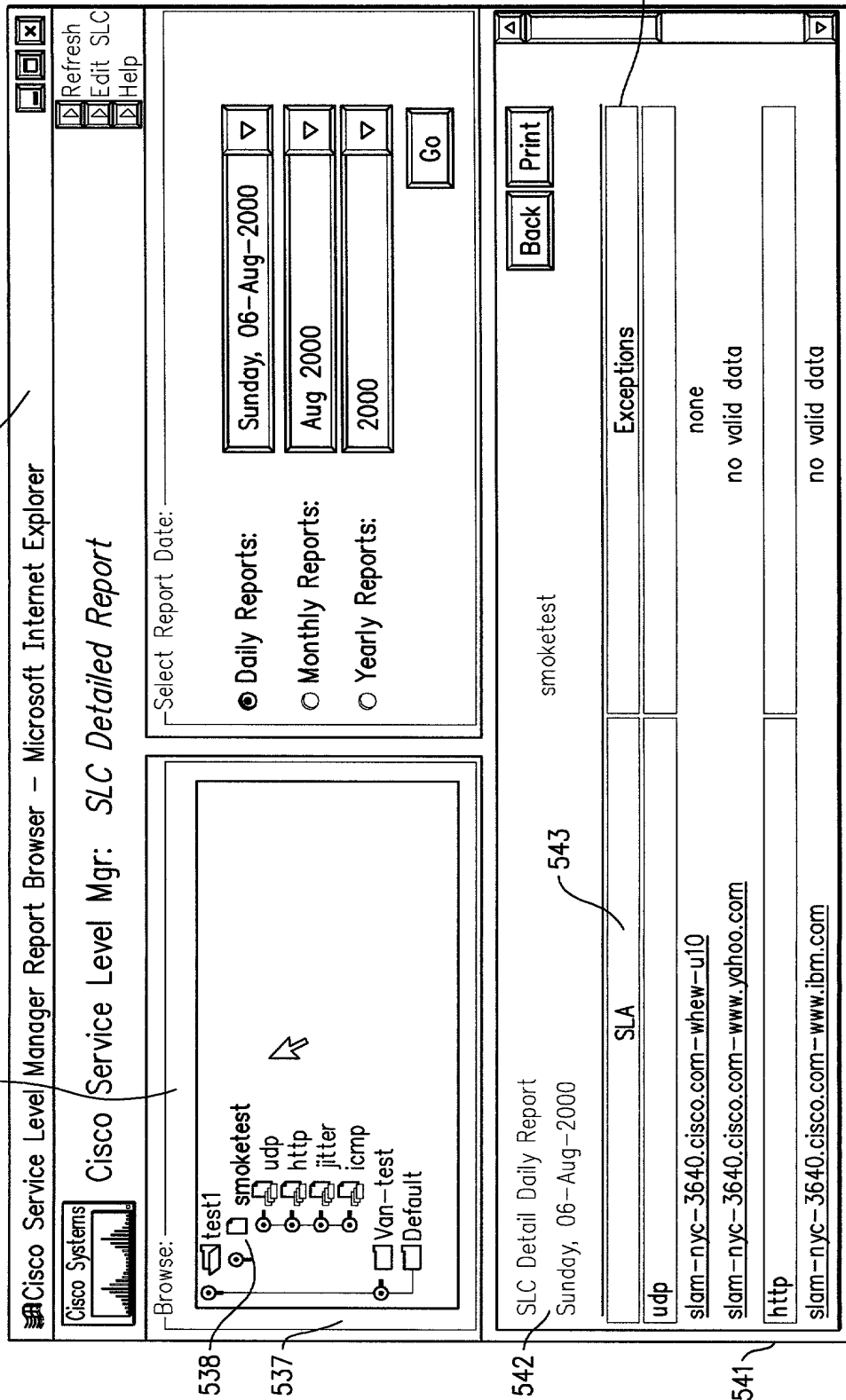


FIG. 5B

502

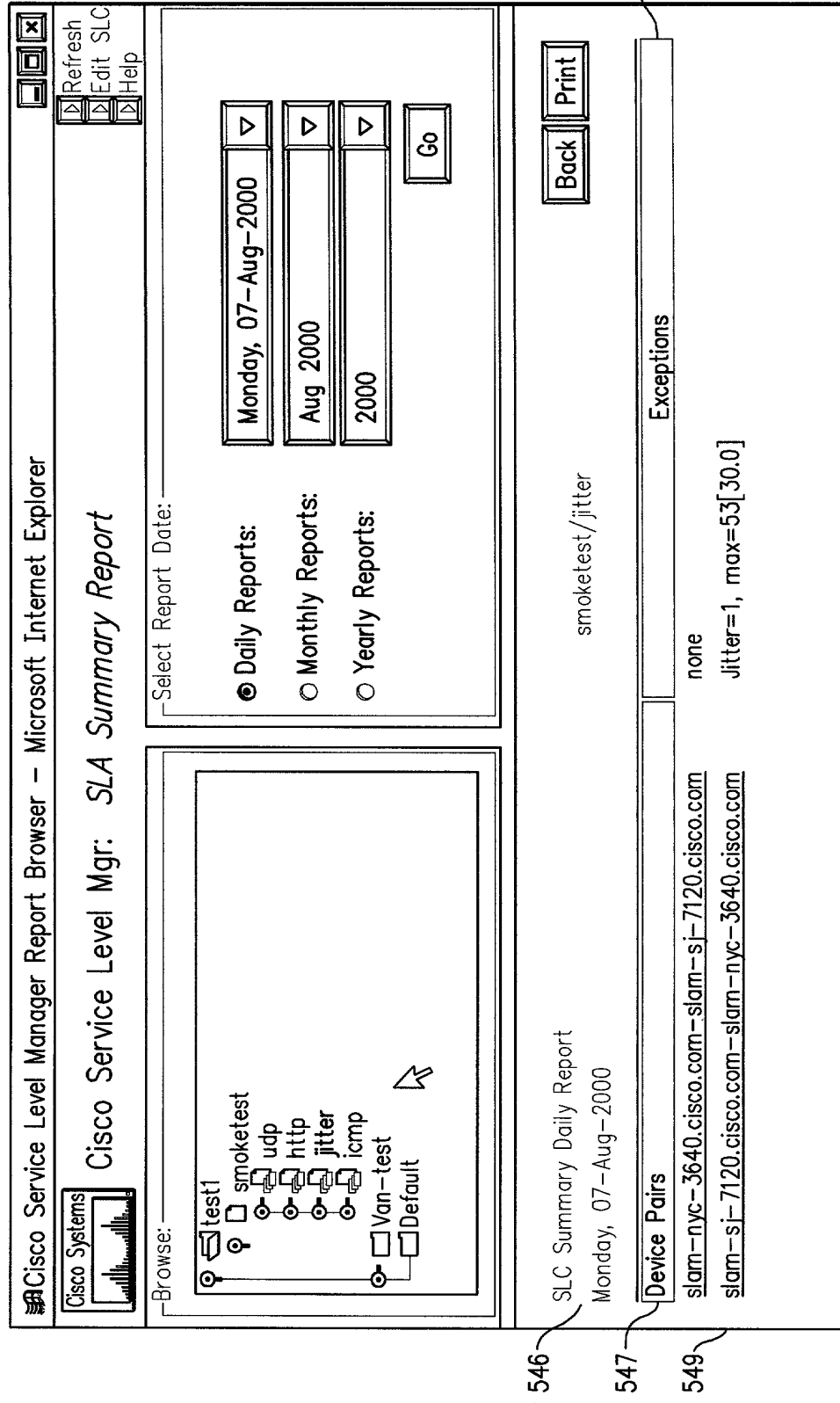


FIG. 5C

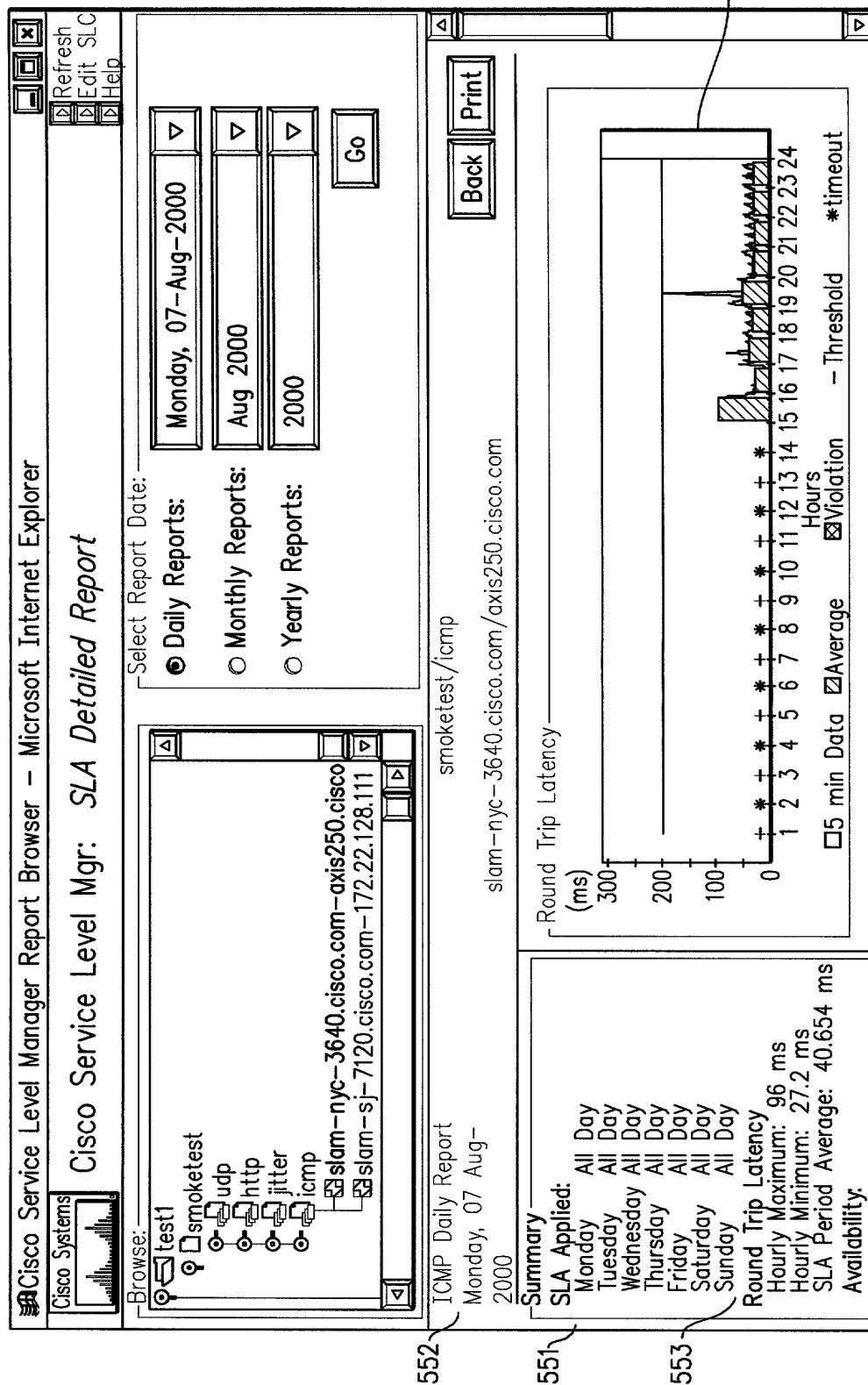


FIG. 5D

506

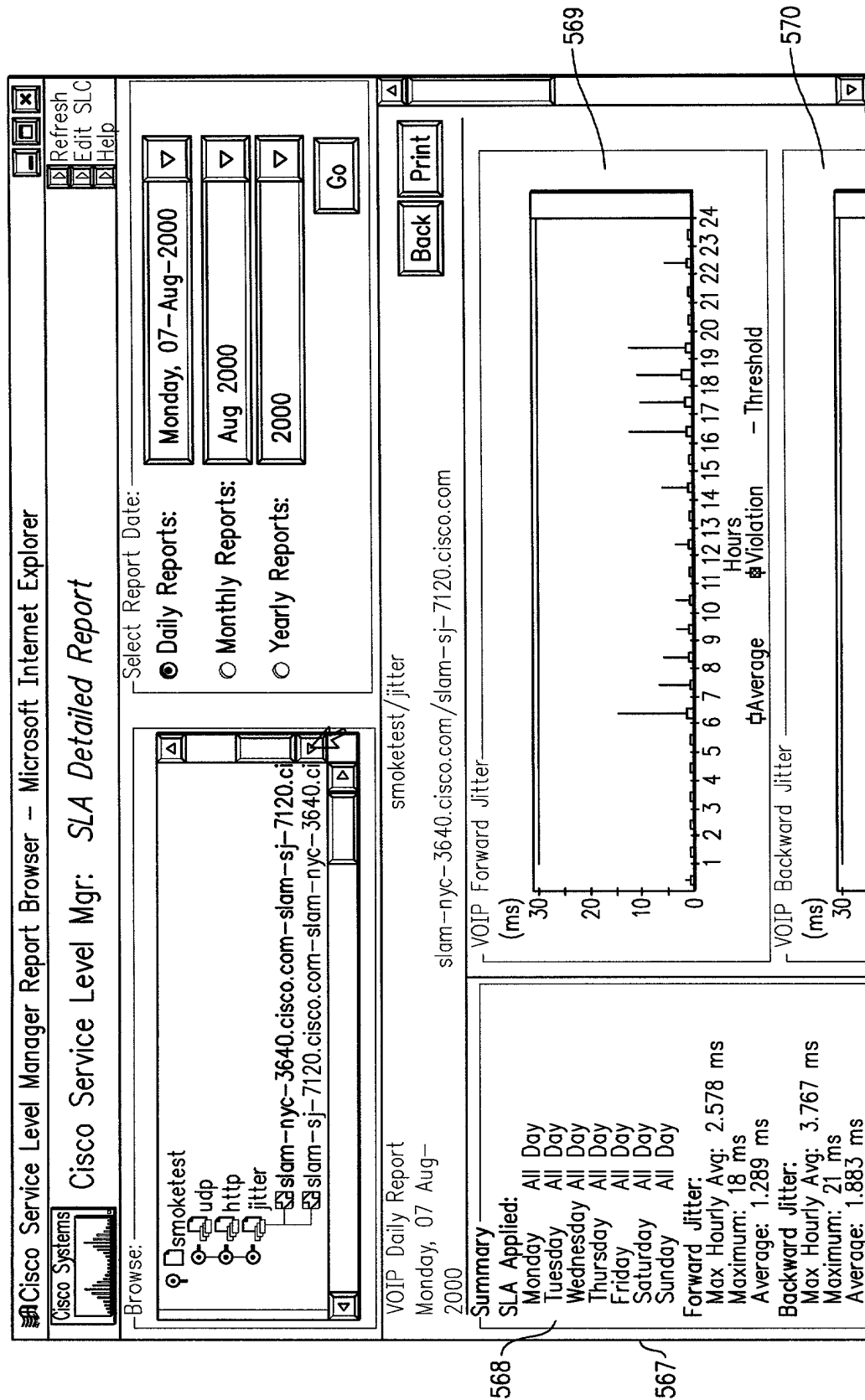


FIG. 5E

FIG. 6

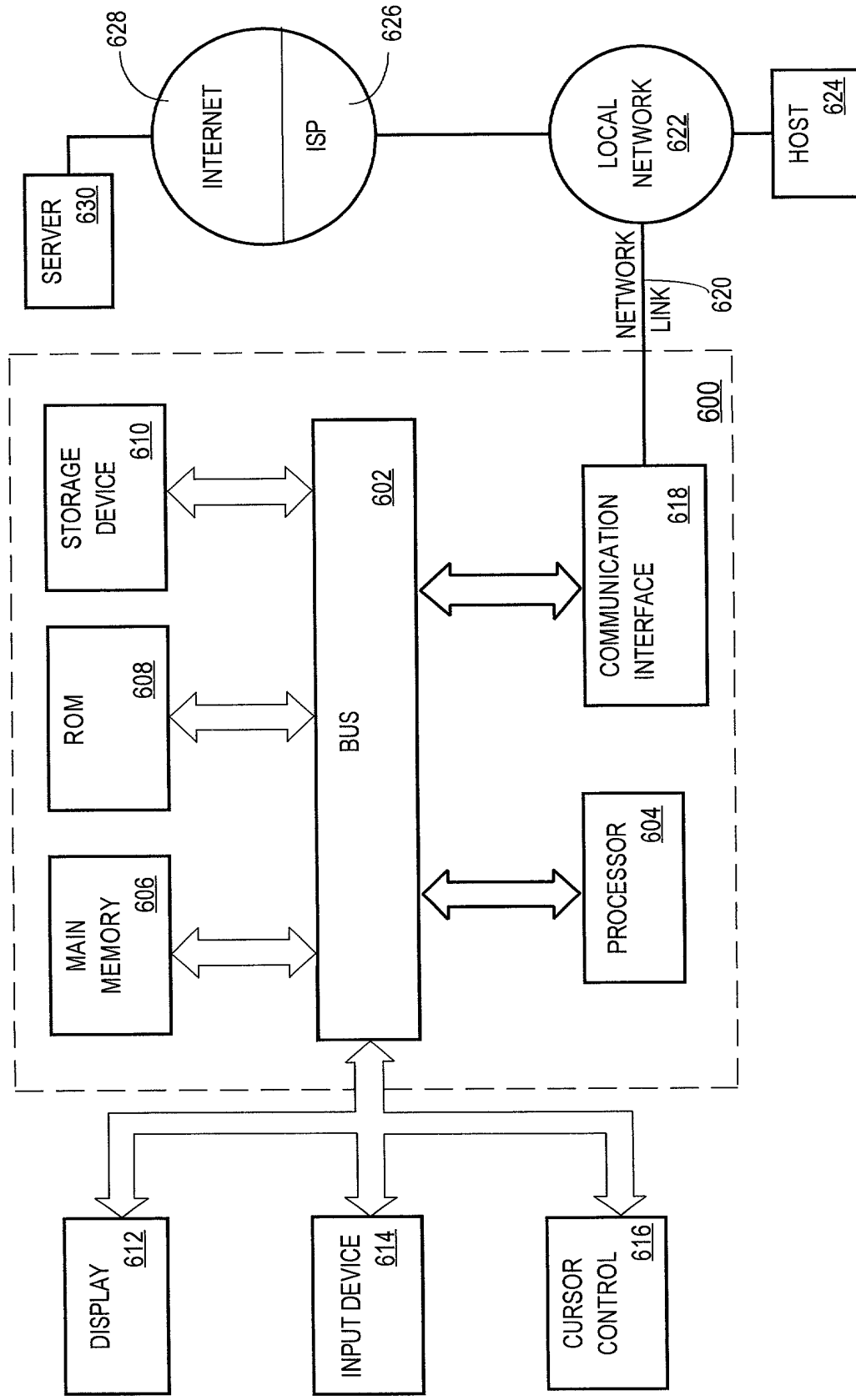


FIG. 7

